

1 Job description

1.1 Job Details

Job Details:	
Job Title:	Senior Research Manager
Department:	Research & Information
Reporting to:	Research & Information Deputy Director
Responsible for:	Leading the delivery of research and information outputs for a defined group of member banks and insurers
Budget responsibility:	None
Location	Bath, United Kingdom (flexible Hybrid working)

1.2 Job summary and main purpose

The Senior Research Manager is a high-profile, delivery focused role, working closely with risk practitioners and leaders across the global operational risk community.

The role leads the delivery of research and information outputs for a defined group of member banks and insurers, with a strong focus on effective facilitation, communication and stakeholder engagement. Importantly, this is a role for a manager who owns delivery – accountable for producing high-quality outputs on time, to standard, and for motivating teams to turn insight into tangible member value.

Experience working in the financial sector or risk management would be beneficial but isn't essential for this role. We need someone who can confidently facilitate discussions on risk management and measurement practices and have the intellectual curiosity to explore and create meaningful, valuable insights for our members.

The role holder will be expected to travel internationally from time to time, as per business requirements.

1.3 Principal duties and responsibilities

Key responsibilities will include:

- Leading and delivering components of the Research and Information delivery plan, ensuring outputs are high-quality, timely and impactful. This will include communicating insights in the most effective way and creating impactful and effective outputs that provide value to our members and subscribers.
- Facilitating member working groups, discussions and in person forums, including agenda setting, meetings and work programmes
- Building and managing strong relationships with ORX members and internal stakeholders across teams and senior leadership. Occasionally this may include working with third parties supporting research projects (such as consultant or contractors)

- Communicating clearly and confidently with members and subscribers, including canvassing views and sharing insights and outcomes – both verbally and written format
- Designing, delivering and facilitating in-person and virtual events, and presenting research findings at ORX and industry forums
- Working collaboratively across ORX to identify new ideas and improve delivery, including the development of innovative outputs, working with our Data and Analytics team and the use of AI
- Line managing and developing team members, and overseeing work with third-party providers where required

General requirements:

- Maintain knowledge of relevant regulatory developments and operational risk advances, as well as knowledge of relevant developments within the financial services industry and member businesses.
- Ability to facilitate discussions on wide ranging topics relating to Operational and Non-Financial Risk including risk management and measurement practices.
- Collaborate effectively within R&I and with wider ORX teams. This includes establishing and maintaining effective working relationships with the ORX Executive and wider leadership team.
- Ability to present at in-person and virtual forums, with international travel as per business requirements

1.4 Candidate profile

CRITERIA	Essential	Desirable
Qualifications and training		
Degree or equivalent and / or validated experience which shows an ability to operate effectively in a research environment.	X	
Knowledge and experience		
Extensive experience of operational risk management and/or measurement in financial services.		X
Track record of effectively managing relationships with senior and diverse stakeholders in an international environment		X
Demonstrable success in programme and project leadership and delivery	X	
Track record of intellectual curiosity and entrepreneurship	X	
Experience in understanding advanced concepts and translating these into business solutions	X	
Skills and abilities		

Excellent written and verbal communication, interpersonal and numeracy skills	X	
Ability to influence senior management	X	
Work autonomously and pro-actively.	X	
Self-motivated and highly organised		

1.5 Key competencies

Competencies required for the role:

1. Accountability
2. Strategic Thinking
3. Collaborating and communication
4. Accountability
5. Driving Results

1.6 Reporting line

To Research & Information Deputy Director